

Emergency Response Times - Hazard Class 2



Reporting period: 01 October to 31 December 2022

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	31	14	10	71%	08:29
02	Kangaroo Flat	30	20	17	85%	08:35
05	Hamilton	26	12	10	83%	08:22
06	Colac	32	10	2	20%	09:22
07	Drysdale	17	11	1	9%	09:49
07	Grovedale	22	11	6	55%	09:44
07	Leopold	28	11	4	36%	10:12
07	Queenscliff	17	15	0	0%	10:45
07	Torquay	31	22	13	59%	11:23
08	Berwick	120	38	36	95%	06:16
08	Carrum Downs	84	64	50	78%	09:35
08	Edithvale	40	16	16	100%	07:37
08	Hampton Park	78	55	42	76%	09:26
08	Keysborough	29	22	17	77%	09:07
08	Langwarrin	31	15	11	73%	08:19
08	Mt Eliza	25	15	15	100%	07:33
08	Narre Warren	47	27	26	96%	07:32
08	Noble Park	43	23	23	100%	06:47
08	Rye	38	20	13	65%	09:01
08	Somerville	28	13	11	85%	08:10
08	Sorrento	30	13	9	69%	09:06
08	Wonthaggi	39	14	4	29%	09:46
12	Seymour	47	20	6	30%	19:24
13	Bayswater	36	28	27	96%	05:58

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13	Chirnside Park	30	23	21	91%	07:54
13	Ferntree Gully	41	26	26	100%	06:38
13	Healesville	32	11	10	91%	07:48
13	Lilydale	41	24	15	63%	10:02
13	Mooroolbark	20	13	9	69%	09:05
13	Mt Evelyn	19	10	8	80%	08:31
13	Scoresby	64	45	41	91%	07:51
13	Warrandyte	55	44	40	91%	07:58
14	Doreen	30	18	11	61%	10:29
14	Epping	85	65	42	65%	10:11
14	Mernda	35	25	18	72%	09:37
14	Werribee	118	30	18	60%	09:12
15	Ballarat	85	28	25	89%	08:27
15	Sebastopol	29	17	10	59%	09:18
15	Wendouree	94	45	38	84%	09:01
22	Mooroopna	40	19	15	79%	09:27
23	Benalla	44	10	7	70%	09:06
24	Falls Creek	20	14	11	79%	09:54

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

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Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 January 2023 and may be subject to change.